LETTER OF RECOMMENDATION

Writing this letter of recommendation for Hans Bender, born on May 27th 1986 for his accomplishments as an intern at pharmacy.at, is truly a pleasure. pharmacy.at is a mail-order pharmacy located in Czech Republic and operating in the Austrian and German market.

During his internship in May 2013, Hans was involved in further developing internal operations and pricing policy. Hans exceeded our expectations by completing the tasks assigned to him with utmost analytic accuracy and professionalism. His previous academic and practical experience clearly helped him in the course of his work, providing the background for a profound understanding of our systems. Having simplified processes and suggested sensible pricing recommendations, Hans' work left a lasting impact on our organization and places him in the very top of our outstanding interns we have had in the past.

Hans' passion for gaining a deep insight into the pharmaceutical industry was evident during his work. He proactively approached our team with prepared and well-thought-through questions that he asked in order to complement his existing knowledge with background information in order to put new information into context and get an in-depth understanding of the nature of the business. This proactiveness was typical for Hans' way to communicate. By posing well-reflected questions, Hans' exhibited high interest and curiosity to get all the information relevant to understand ongoing internal projects, processes, strategies and market developments.

We therefore strongly recommend Hans' for any entry level position conversant with his skills and knowledge. I have no doubt that Hans' diverse background, curiosity and willingness to exceed in all areas will serve him well in all his future endeavours. His passion and intelligence will make him a valuable member of any team both from a personal and professional point of view. We wish Hans all the best for his future and would like to thank him for his effort and contributions.

Vienna, 5th November 2013